

# Kirwan State High School is partnered with external RTO: Connect and Grow

External RTO number: 40518



## HLT23221 – Certificate II in Health Support Services

### Qualification description

This qualification reflects the role of workers who provide support for the effective functioning of health services. At this level workers complete tasks under supervision involving known routines and procedures or complete routine and variable tasks in collaboration with others in a team environment.

Refer to [training.gov.au](http://training.gov.au) for specific information about the qualification.

### Entry requirements

There are no entry requirements for the Certificate II in Health Support Services.

### Duration and location

This is a one-year course delivered in Years 11 and 12 on site at Kirwan State High School in partnership with Connect and Grow.

### Course units

To attain a HLT23221 Certificate II in Health Support Services, 12 units of competency must be achieved.

Unit code	Title
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTINF006	Apply basic principles and practices of infection prevention and control
HLTWHS001	Participate in workplace health and safety
BSBINS201	Process and maintain workplace information
BSBOPS203	Deliver a service to customers
BSBPEF202	Plan and apply time management
CHCCCS010	Maintain a high standard of service
CHCPRP005	Engage with health professionals and the health system
HLTHSS009	Perform general cleaning tasks in a clinical setting
HLTHSS011	Maintain stock inventory
HLTWHS005	Conduct manual tasks safely

### Obligation

Employment is not guaranteed upon completion of this qualification. Student enrolment, complaints and appeals are managed by Connect and Grow.

Students who are deemed competent in all 12 units of competency will be awarded a Qualification and a Record of Results by Connect and Grow.

Students who achieve at least one unit of competency (but not the full qualification) will receive a Statement of Attainment issued by Connect and Grow.

### Delivery modes

A range of delivery modes will be used during the teaching and learning of this qualification. These include:

- face-to-face instruction
- guided learning
- online training.

### Fees

All fees are published on Kirwan State High Schools VET subject selection form.

### Assessment

Assessment is competency based. Assessment techniques include:

- observation
- questioning
- written and practical tasks.

### Work placement

Students are provided with the opportunity to do structured workplace learning, where they could work in a health care setting.

### Pathways

This qualification may articulate into:

- Certificate III in Health Services Assistance.
- Administration support, cleaner, clerk, hospital assistance, pathology courier, orderly, porter, support services worker, ward assistance

See other qualifications at [training.gov.au](http://training.gov.au).